

Terms & Conditions for the MGTO-HAD Joint Promotion

1. Eligibility: This offer is valid solely for individuals possessing travel documents other than those issued by Hong Kong SAR, Macao SAR, or People's Republic of China (except Taiwan Region), who arrive at Hong Kong International Airport from January 1 to 31, 2024.
2. Ticketing: A limited number of sponsored free-of-charge tickets are available on a first-come, first-served basis.
3. Transport Service: Complimentary bonded bus service from Hong Kong International Airport to HZMB Macau Port is provided. Valid promotion ticket and passport must be presented for boarding.
4. Data Collection: Passenger information will be collected and utilized for data analysis and statistical reporting by both MGTO and the bus company.
5. Luggage Policy: In compliance with HAD's standard luggage policy. One carry-on and one check-in bag are permitted per passenger.
6. Ticket Validity: Tickets are non-refundable, non-transferable, and valid only for the specific date and time stated.
7. Schedule Changes & Liability: HAD reserves the right to modify or cancel schedules without prior notice and disclaims liability for indirect losses caused by unforeseen circumstances.
8. Boarding Requirements: Strict adherence to boarding time and location is required. Failure to comply may result in denied boarding without a refund.
9. Prohibited Items: Passengers must comply with HAD's list of prohibited items, including but not limited to dangerous goods.
10. Denial of Boarding: HAD may refuse boarding for reasons pertaining to safety, health, or security.
11. Contact Information: For assistance, please contact HAD at (852) 3193 9188 [Hong Kong] or via email at cs@macauhkairportbus.com.
12. General Terms: Unless specifically modified by these promotional terms, all standard HAD Terms & Conditions apply.